

## Humaira Khan

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**From:** Anton, Anetes <anetes.anton@pc.ola.org>  
**Sent:** Thursday, February 28, 2019 3:43 PM  
**To:** humaira.khan@bell.net  
**Subject:** FW: CPSO matter

Hello Humaira,

I hope you are well. I have been in touch with my Ministry liaison and they have advised me that the profession of medicine is governed under the Regulated Health Professions Act, 1991 (RHPA) and the Medicine Act, 1991. Under these Acts, the CPSO is responsible for ensuring that physicians provide health services in a professional, safe and ethical manner. This can include reviewing a physician's practice to determine whether a physician is meeting the standards of practice of the profession or investigating a complaint against a member, among other things.

Should a physician have a concern or complaint related to the performance or conduct of one of the CPSO investigators, they are encouraged to contact the CPSO directly to discuss their concerns as this is the most appropriate way to have their complaint addressed.

Please let me know if you have any other questions or concerns.

### Anetes Anton

Case Manager | Communications Assistant  
Office of MPP Vijay Thanigasalam  
Scarborough – Rouge Park  
416-283-8448

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**From:** Anton, Anetes [<mailto:anetes.anton@pc.ola.org>]  
**Sent:** February 26, 2019 10:53 AM  
**To:** Pathmanathan, Bamini (MOHLTC) <[Bamini.Pathmanathan@ontario.ca](mailto:Bamini.Pathmanathan@ontario.ca)>  
**Subject:** FW: CPSO matter

Hello Bamini,

I hope you are well. Thank you for your help with Sylvia and OHIP.

I was hoping you can look into another constituent matter for me.

Quick Summary:

She is complaining about CPSO about the performance and conduct of CPSO Investigators for file number: 0107125. I have attached all the relevant documents alongside the Consent form.

Please let me know the proper channels to go through. Looking forward to hearing from you.

### Anetes Anton

Case Manager | Communications Assistant  
Office of MPP Vijay Thanigasalam  
Scarborough – Rouge Park  
416-283-8448

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**From:** Humaira Khan [<mailto:humaira.khan@bell.net>]  
**Sent:** February-22-19 2:53 PM  
**To:** Thanigasalam, Vijay; Anton, Anetes  
**Subject:** CPSO matter

Dear Vijay and Anetes,

Thank you for meeting with me today and listening to my issues regarding the CPSO. I look forward to your direction on how to proceed with the matter and will hold off complaining about the CPSO CEO until I hear back from you.

For your convenience, I have attached electronic versions of the documents I provided you earlier.

Regards,

Humaira  
416 904 8240



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